

## **Delta Dental of Rhode Island Internet Privacy Policy**

Thank you for visiting Delta Dental of Rhode Island's website. Please read the following policy, which describes how we will handle any information about you during your visit to our site.

### **Information Collection and Use:**

Delta Dental of Rhode Island, its subsidiaries and affiliates, is the sole owner of the information collected on this site. We do not sell, share or rent this information in any manner different from what is disclosed in this statement. We collect information when you browse our site, but we do not collect personally identifiable information unless you voluntarily and explicitly provide it. Our system may track or collect anonymous technical information such as browser types, operating systems, and search content so we may constantly improve our site. We place internet data "cookies" on visitors' hard drives to maintain a web session and for our future marketing purposes. If you set your browser software to disable cookies, you may still browse our site, but will be unable to access its interactive areas. We adhere to any and all applicable federal, state and local laws and regulations governing Internet use and confidentiality.

Any information obtained through interactive sections of our website is considered confidential. Every person who utilizes the registration process to access these sections is required by law to maintain the confidentiality of the information generated. Information generated from accessing interactive sections of this website is to be used solely for the purpose of conducting business with Delta Dental of Rhode Island and may not be copied, shared or distributed to any other health insurer.

### **Registration**

You may browse our website without any registration process. However, interactive sections require a User ID, password, and valid e-mail address. Our registration process requires you to give us unique information such as your subscriber number, birth date, and broker or dental license number. We use this information to verify that only registered users are accessing our sections containing confidential information. This registration process is specific to our members, dentists, accounts and brokers and not all information is made available to all types of registrants.

### **User ID, Passwords, and E-mail Addresses**

User ID and passwords are considered confidential. If you need a User ID to access sections of our website, you may be required to change it periodically. If you suspect unauthorized use of your User ID and password, notify us immediately, so we may deactivate them. As part of the registration process we will send a confirmation back to the e-mail address you have provided. We will also request that you periodically validate the registration information you have provided.

### **Encryption**

We take every precaution to protect the confidentiality of any information about you or any communication that you submit to us. When you submit registration information or your User ID and password information to us, it is encrypted. If you request information from us through our secure sections, that information is encrypted and returned to you. We use 128-bit SSL (Secure Socket Layers) encryption, which is the insurance industry standard, to ensure secure transactions. To provide the highest level of trust, VeriSign, a provider of 128-bit, strong-encryption certificates, has authenticated our organization, enabling you to verify our site.

### **E-mail**

Please note that any information you submit to Delta Dental of Rhode Island by e-mail is not subject to the security and encryption procedures of this policy.